

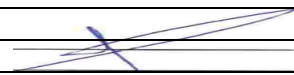
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## IMPARTIALITY POLICY STATEMENT

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1. **Definition of Impartiality** Tasneef Training Center defines impartiality as the absence of bias, favoritism, or conflicts of interest in all its activities and decisions.
2. **Management Commitment** The top management of Tasneef Training Center is committed to ensuring that impartiality is integrated into the center's policies, processes, and procedures. The center's management will establish and maintain an impartiality committee to oversee and monitor impartiality issues.
3. **Risk Assessment** Tasneef Training Center will conduct a risk assessment to identify potential areas where impartiality could be compromised. This assessment will include identifying conflicts of interest, both actual and perceived. The risk assessment will be reviewed and updated periodically to ensure that it remains relevant and effective.
4. **Confidentiality** Tasneef Training Center will ensure that all information related to its clients, stakeholders, and employees is kept confidential and not used to influence decisions or actions that may compromise impartiality. The center will implement appropriate measures to safeguard the confidentiality of this information.
5. **Competence** Tasneef Training Center will ensure that its employees, trainers, and assessors are competent and have the necessary skills, knowledge, and experience to carry out their roles impartially. The center will establish and maintain a competency framework for its employees, trainers, and assessors, and provide ongoing training and development opportunities to ensure their continued competence.
6. **Training and Awareness** Tasneef Training Center will provide training and awareness programs to its employees, trainers, and assessors to ensure that they understand the importance of impartiality and are equipped to maintain it in all their activities. The center will also provide training to its clients and stakeholders to raise awareness about the center's commitment to impartiality.
7. **Monitoring and Review** Tasneef Training Center will monitor and review its operations regularly to ensure that impartiality is maintained at all times. The review will include an assessment of the effectiveness of the Impartiality policy and the identification of any areas for improvement. The center will also seek feedback from its clients and stakeholders to ensure that their expectations are being met.

In conclusion, the Impartiality policy for Tasneef Training Center will ensure that the center provides training services that are fair, transparent, and unbiased to all its clients, stakeholders, and employees. This policy will help the center maintain its reputation as a reliable and trustworthy training provider and meet the expectations of its clients and stakeholders.

Approved by	Sign	
	Name	Eng. Saif Al Teneiji 
	Designation	General Manager
	Date	10/04/2023